

Key Metrics Scorecard		
Report Field Names	Definition	Calculation
Charge Lag - Office	The average number of days that pass between the Service Date and the first charge post date on the visit. Benchmark is 2 days.	
Charge Lag - Other	The average number of days that pass between the Service Date and the first charge post date on the visit. Benchmark is 5 days.	
Visits	The number of visits for the month.	
New Patient Visit %	Percentage of visits that recorded a new patient procedure code (90791, 90792, 99201, 99202, 99203, 99204, 99205, 99217, 99218, 99219, 99220, 99221, 99222, 99223, 99234, 99235, 99236, 99238, 99239, 99241, 99242, 99244,	New Patient Visit Count / Visit Count
OTC Collections / Office Visit	The average collection from a patient per visit at an office location. OTC Collection are Private Payments posted within 7 days of the Service Date.	OTC Collections Office / Office Visit Count
OTC Collections / Other Visit	The average collection from a patient per visit at a surgery location. OTC Collection are Private Payments posted within 7 days of the Service Date.	OTC Collections Other / Office Visit Other
Completed Appt	Any appointment that has passed that has not been marked as Cancelled, No Show, Missed, Rescheduled, or Not Seen	
Unreconciled Appt %	Completed appointments that do not have a matching charge based on Patient Service Date	Unreconciled Appt. Count / Completed Appt. Count
Complete Write Off	Visits that have gone to a \$0 balance, had more than \$0 charges, and were the sum of charges equal the sum of adjustments	
Encounters w Edits	The number of encounters that received an edit response either from MedEvolve PM or Practice Insight Claim Scrubber	
Edits Amount	The amount of the claim that received an edit response either from MedEvolve PM or Practice Insight Claim Scrubber	
Denied Visits	The number of visits that denied	
Denied Amount	The amount of the claims that received a denial	
AR Debit Balance	The AR Debit Balance on all open AR	
AR Debit Opportunity	The estimated amount of revenue on existing AR based on the historic Gross Collection Ratio of the primary insurance plan	
AR Debit Denied %	The percentage of Debit AR that has received a Denial	Denied Debit AR / Debit AR

AR Debit > 60 Days %	The percentage of Debit AR still open 60 days after the Service Date	Debit AR >60 Days / Debit AR
AR Debit Insurance > 60 Days	The percentage of Insurance Debit AR still open 60 days after the Service Date	Insurance Debit AR >60 Days / Insurance Debit AR
AR Debit Self Pay > 60 %	The percentage of Self Pay Debit AR still open 60 days after the Service Date	Self Pay Debit AR >60 Days /
AR Days (1 yr. avg.)	The average number of days it takes a visit from the original Charge Post Date to the \$0 balance date (1 yr. avg)	Debit AR / Average Daily Charges
AR Days (180 days avg.)	The average number of days it takes a visit from the original Charge Post Date to the \$0 balance date (180 days avg)	Debit AR / Average Daily Charges
AR Days (90 days avg.)	The average number of days it takes a visit from the original Charge Post Date to the \$0 balance date (90 days avg)	Debit AR / Average Daily Charges
AR Credit Balance	The amount of AR Credit Balance on the open AR	

Charge Measures Scorecard		
Report Field Names	Definition	Calculation
Control Month End Period	The Month of the Control Month End Period (which means the month in which the data was entered into the MedEvolve PM System)	
Charges	The total amount of charges entered during the Control Month End Period	
Payments	The total amount of payments entered during the Control Month End Period	
Insurance Payments	The total amount of insurance payments entered during the Control Month End	
Private Payments	The total amount of private payments entered during the Control Month End	
Adjustments	The total amount of the adjustments entered during the Control Month End	
Visit Count	The total visit count for the Control Month End Period	
Charge/Visit	The charges per visit for the Control Month End Period	Charges / Visit Count
Payment/Visit	The payments per visit for the Control Month End Period	Payments / Visit Count
Insurance Provider	The Insurance Provider associated with the data reflected	
CPT Group	The CPT Group associated with the data reflected	
Insurance Category	The Insurance Category associated with the data reflected	

Collection Ratios		
Report Field Names	Definition	Calculation
Service Period	The Service Period is the actual DOS (date of service)	
Charges	The charges entered for the Service Period	
Payments	The payments entered for the Service Period	
GCR % (Gross Collection Ratio)	The amount of revenue collected on charges so far	Total Payments / Total
Contractual Adj.	The contractual adjustments entered for the Service Period	
NCR % (Net Collection Ratio)	The amount of revenue collected on the estimated allowable so far	Total Payments / (Total Charges - Contractual
Other Adjustments	The other adjustments entered for the Service Period	
Bill	The patient responsibility amount for the claims of the Service Period	
No Bill	The insurance responsibility amount for the claims of the Service Period	
Insurance Provider	The Insurance Provider associated with the data reflected	
CPT Group	The CPT Group associated with the data reflected	
Primary Insurance Category	The Primary Insurance Category on the claims	
Monthly Averages	The average monthly values based on the 6 Service Periods starting 3 months	

\$0 Balances		
Report Field Names	Definition	Calculation
Control Month End Period	The Month of the Control Month End Period (which means the month in which the data was entered into the MedEvolve PM System) of the final transaction	
Charges	The total amount of charges entered for visits that went to a \$0 Balance in the Control Month End Period	
Payments	The total amount of payments entered for visits that went to a \$0 Balance in the Control Month End Period	
Visits	The total visits that went to a \$0 Balance for the Control Month End Period	
GCR % (Gross Collection Ratio)	The amount of revenue collected on charges that went to a \$0 Balance	Total Payments / Total
NCR % (Net Collection Ratio)	The amount of revenue collected on the estimated allowable that went to a \$0 Balance	Total Payments / (Total Charges - Contractual

Complete Write Off	Visits that have gone to a \$0 balance, had more than \$0 charges, and were the sum of charges equal the sum of adjustments	
Contractual Adjustments	The contractual adjustments entered for visits that went to a \$0 Balance in the Control Month End Period	
Insurance Provider	The Insurance provider entered for the Control Month End Period	
Last Denial Category	The Denial Category of the last denial that was posted on the claim before it	
Last Adjustment Category	The Adjustment Category of the last adjustment that was posted on the claim	
Primary Insurance Category	The Primary Insurance Category on the claim	

Work RVUs		
Report Field Names	Definition	Calculation
Service Period	The Service Period is the actual DOS (date of service)	
Work RVUs	Total number of Work RVU's posted for the Service Period	based on CMS guidelines
wRVUs / Visit	Total number of wRVUs per visit for the Service Period	based on CMS guidelines
Charges	Total Charges that were posted for the Service Period	based on CMS guidelines
Charges / wRVU	Total charges per wRVU posted for the Service Period	based on CMS guidelines
Payments	Total Payments that were posted for the Service Period	based on CMS guidelines
Payments / wRVU	Total payments per wRVU posted for the Service Period	based on CMS guidelines
Total RVUs	Total RVUs posted for the Service Period	based on CMS guidelines
Insurance Provider	The Insurance Provider associated with the data reflected	
POS Location Service Period	The POS Location (office or surgery [other]) for the Service Period	
Office Work RVUs	Total number of Office Work RVU's posted for the Service Period	based on CMS guidelines
Office wRVUs / Visit	Total number of Office wRVUs V's posted for the Service Period	based on CMS guidelines
Office Charges / wRVU	Total number of Office Charges RVU's posted for the Service Period	based on CMS guidelines
Office Payments / wRVU	Total number of Office Payments RVU's posted for the Service Period	based on CMS guidelines
Other Work RVUs	Total number of Other Work RVU's posted for the Service Period	based on CMS guidelines
Other wRVUs / Visit	Total number of Other wRVUs V's posted for the Service Period	based on CMS guidelines
Other Charges / wRVU	Total number of Other Charges RVU's posted for the Service Period	based on CMS guidelines
Other Payments / wRVU	Total number of Other Payments RVU's posted for the Service Period	based on CMS guidelines
CPT Group	The CPT Group associated with the data reflected	

Edits		
Report Field Names	Definition	Calculation
Claim Error	Pre - claim errors from the clearinghouse's scrubber	
Claim Rejection	Pre - claim payer edits as reported by the clearinghouse	
Unprocessables	Claim edits from MedEvolve's claim scrubber	
Edit Type	The type of the edit from either MedEvolve or Clearinghouse claims scrubber	
Edit Message	The edit message associated from the claims scrubber that the claim hit for	
Edits Amount	The amount of the edit that the claims scrubber that the claim hit for	
Insurance Name	The Insurance Name associated with the edit that the claim	

Denials		
Report Field Names	Definition	Calculation
Denial Category	Category in which specific denial ANSI codes roll up to	
Insurance Provider	The Insurance Provider associated with the data reflected	
Denied Amount	The amount of the denial on the claim	
CPT Group	The CPT Group associated with the data reflected	
Insurance Category	The Insurance Category associated with the data reflected	

Payer Mix Trending		
Report Field Names	Definition	Calculation
Charge %	The percentage of charges by payer category for each month's total charges	
Payment %	The percentage of payments by payer category for each month's total payments	
Gross Collection Ratio %	The amount of revenue collected on charges that reached a \$0 Balance in each	Total Payments / Total

AR Liquidity		
Report Field Names	Definition	Calculation
AR Balance	The beginning AR balance for the month	
Charges	The total charges for the month	
Insurance Payments	The total insurance payments for the month	
Private Payments	The total private payments for the month	
UCR Write Off	The total UCR Write Off's for the month	

Other Adjustments	The total other adjustments for the month	
Change in AR	The Change in AR balance for the month	
Adjustment Category	The Adjustment Category in which specific adjustment codes roll up to	
Transaction Type	The type of transactions posted for the month	
AR Equation / Change in AR		Charges - Payments - Adjustments = Change in AR
Transaction Categories	Expand each of the transaction categories to see which transaction codes roll up	

AR Snapshot		
Report Field Names	Definition	Calculation
Current Insurance Category	The last known payer who is responsible for the visit	
Self Pay Primary	AR balances for visits that did not have insurance	
Self Pay Pass-through	AR balances for visits that started with insurance and have since been placed	
Service Date Aging Buckets	Aging buckets here are AR balances aged since the Service Date	
Service Date 0-60 & 61+	Aging of AR by Service date reflected 0-60 & 61+	
File Date Aging Buckets	Aging buckets here are AR balances aged since the File Date	
File Date 0-60 & 61+	Aging of AR by File date reflected 0-60 & 61+	
Visit Entry Aging Buckets	Aging buckets here are AR balances aged since the Visit Entry	
Visit Entry 0-60 & 61+	Aging of AR by Visit entry reflected 0-60 & 61+	
Bill Date Aging Buckets	Aging buckets here are AR balances aged since the Bill Date	
Bill Date 0-30 & 31+	Aging of AR by Bill date reflected 0-30 & 31+	
Last Insurance Payment Aging	Aging buckets here are AR balances aged since the Last Insurance Payment Date	
Last Insurance Payment 0-60	Aging of AR by Last payment reflected Payment 0-60 & 61+	
Last Insurance Event Aging Buckets	Aging buckets here are AR balances aged since the Last Insurance Event Date	
Last Insurance Event 0-60 & 6	Aging of AR by Last event reflected Event 0-60 & 61+	
Last Private Payment Aging Buckets	Aging buckets here are AR balances aged since the Last Insurance Payment Date	
Last Private Payment 0-60 & 6	Aging of AR by Last payment reflected Payment 0-60 & 61+	
Last Self Pay Event Aging Buckets	Aging buckets here are AR balances aged since the Last Self Pay Event Date	
Last Self Pay Even 0-60 & 61+	Aging of AR by Last even reflected Pay Even 0-60 & 61+	

AR Snapshot by Count		
Report Field Names	Definition	Calculation
Current Insurance Category	The last known payer who is responsible for the visit	
Self Pay Primary	AR balances for visits that did not have insurance	
Self Pay Pass-through	AR balances for visits that started with insurance and have since been placed	
Service Date Aging Buckets	Aging buckets here are AR balances aged since the Service Date	
Service Date 0-60 & 61+	Aging of AR by Service date reflected 0-60 & 61+	
File Date Aging Buckets	Aging buckets here are AR balances aged since the File Date	
File Date 0-60 & 61+	Aging of AR by File date reflected 0-60 & 61+	
Visit Entry Aging Buckets	Aging buckets here are AR balances aged since the Visit Entry	
Visit Entry 0-60 & 61+	Aging of AR by Visit entry reflected 0-60 & 61+	
Bill Date Aging Buckets	Aging buckets here are AR balances aged since the Bill Date	
Bill Date 0-30 & 31+	Aging of AR by Bill date reflected 0-30 & 31+	
Last Insurance Payment Aging	Aging buckets here are AR balances aged since the Last Insurance Payment Date	
Last Insurance Payment 0-60	Aging of AR by Last payment reflected Payment 0-60 & 61+	
Last Insurance Event Aging Buckets	Aging buckets here are AR balances aged since the Last Insurance Event Date	
Last Insurance Event 0-60 & 6	Aging of AR by Last event reflected Event 0-60 & 61+	
Last Private Payment Aging Buckets	Aging buckets here are AR balances aged since the Last Insurance Payment Date	
Last Private Payment 0-60 & 6	Aging of AR by Last payment reflected Payment 0-60 & 61+	
Last Self Pay Event Aging Buckets	Aging buckets here are AR balances aged since the Last Self Pay Event Date	
Last Self Pay Even 0-60 & 61+	Aging of AR by Last even reflected Pay Even 0-60 & 61+	

AR Trending		
Report Field Names	Definition	Calculation
Service Date Age Bucket	Service date Aging buckets	
Service Date Age Bucket 2	Service date Aging buckets including 60+ or 0-60	
AR Balance	The AR Balance for the indicated Aging Bucket from Service Date	
AR Balance %	The AR Balance % for the indicated Aging Bucket from Service Date	
Current Insurance Category	The Current Insurance Category	

AR Days		
Report Field Names	Definition	Calculation
POS Location	POS Location such as Office or Other (surgery)	
AR Bal	AR Balance	
AR Days 365	AR Days calculated with 365 days worth of data	Debit AR / Average Daily
AR Days 180	AR Days calculated with 180 days work of data	Debit AR / Average Daily
AR Days 90	AR Days calculated with 90 days work of data	Debit AR / Average Daily
Primary Insurance Category	The Primary Insurance Category	
CPT Group	The CPT Group	

Appointments		
Report Field Names	Definition	Calculation
Appt Status	The appointment status in MedEvolve PM	
Completed Appt	The number of appointments marked as Completed in MedEvolve PM	
Unreconciled Appt %	The percentage of appointments that are on the schedule but do not have a corresponding charge posted on the claim	Unreconciled Appt. Count / Completed Appt. Count
Reconciled	The number of appointments that have a charge associated with the	
Future Appt	The number of appointments scheduled for future months	
Previous Balance Appt	The number of appointments scheduled where the patient has an open Bill	
Previous Appt Balance	The Bill balance owed by patients with appointments scheduled	

Appointments by Source		
Report Field Names	Definition	Calculation
Primary Referring Provider	The primary referring provider associated with the appointment	
Primary Care Provider	The primary care provider associated with the appointment	
Referring Source	The referring source associated with the appointment	
Scheduled User	The use who scheduled the appointment	

Filters for Appointments by Source Tab		
Report Field Names	Definition	Calculation
Appt Category	The appointment category associated with the appointment	
AR Balance	The balance of the AR you have the ability to choose a min or max	
Clinic Name	The clinic names for the client	
Control Month End Period	The Control Month End Period filter	
CPT Group	The CPT Groups to filter for the client	
CPT Group and Code	The CPT Groups to filter for the client	
Credit Debit	Choice for displaying data for either credits or debits	
Current Insurance Category	The Current insurance category to filter by	
Current Insurance Type	Choice for displaying data for either Insurance or Self Pay	
Custom Division	The divisions the client has identified to filter between	
Denial	Whether the message from the insurance company is considered a denial or not	
Denial _ YN	AR balances that have had a denial entered or not	
Denial Category	The Category the denials can be filtered by.	
Financial Location	The Financial Locations available to filter for the client	
First Pass Denial	The first time a specific denial code appears on a visit	
Insurance Payment _YN	AR balances that have either received an Insurance Payment or not	
Insurance Provider	The Insurance Provider available to filter for the practice	
Insurance Provider Specialty	The Specialty to filter for the Insurance Providers at the practice	
Insurance Type	The current payer type responsible for the visit balance	
Open Charge _ YN	AR balances that have had their charge entered but not yet posted or not	
Open Denial	Any denial on an open balance that has yet to receive and insurance payment	
Patient Credit Debit	AR balances for patients based on their total owed AR	
POS Location	Ability to filter for the Office visits or Surgery visits	
Primary Insurance Category	The Primary Insurance Category on the claims	
Primary Insurance Type	The Primary Insurance Type on the claims	
Remaining GCR	The percentage of remaining gross collections based on the Charge amount	1 - (Total Payments / Total
Service Location	The Service Locations available to filter for the client	
Service Provider	The Service Provider available to filter for the practice	
Service Provider Specialty	The Specialty to filter for the Service Provider at the practice	
UCR Adjustment _YN	AR balances that have either received a Denial or not	

